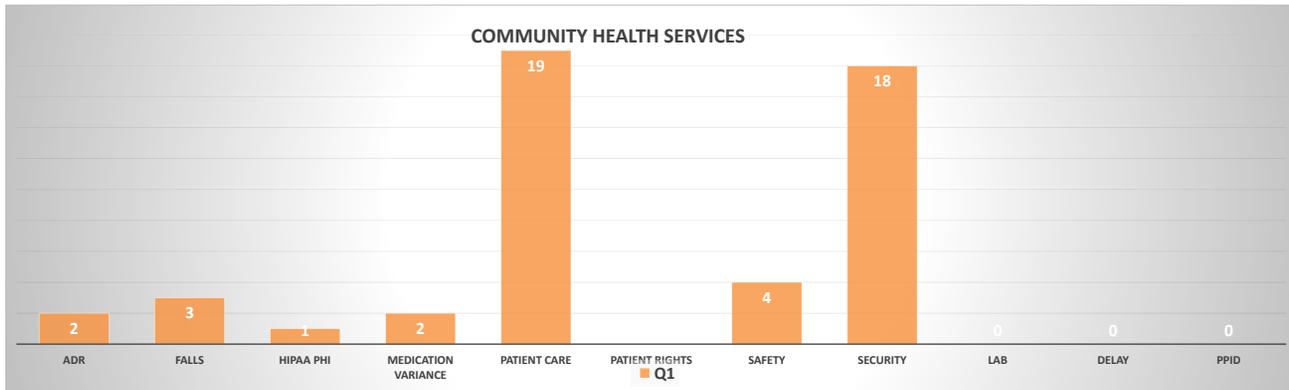


BROWARD HEALTH AMBULATORY SERVICES - RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

COMMUNITY HEALTH SERVICES	Jan	Feb	Mar	1st Qtr.	Total CY22
ADR		1	1	2	2
Falls	2		1	3	3
HIPAA PHI		1		1	1
Medication Variance		1	1	2	2
Patient Care	4	9	6	19	19
Patient Rights				0	0
Safety	4			4	4
Security	6	6	6	18	18
Lab				0	0
Delay				0	0
PPID				0	0
<b>Totals</b>	<b>16</b>	<b>18</b>	<b>15</b>	<b>49</b>	<b>49</b>



Total of 49 occurrences reported.

Two ADRs. One patient reported reaction to HPV vaccine, meds ordered and VAERS submitted. Patient reported increased HR after taking Dovato (HIV regimen) for 2 weeks, med stopped by physician.

Three falls. Patient stated falling in parking lot, EMS called but patient not transferred to hospital, photos of location obtained from security, no issues identified. Patient fell when attempted sitting on his rolling walker, seen by APRN, no reported injuries. One child fall when car seat fell from stroller, seen by pediatrician, no injuries.

HIPAA related to employee adding her private email address to recipients. Corrective action process with employee.

Two medication variances. Medication bag accidentally placed on bin for shredding instead of the verified meds bin, picked up by shredding company, small location at ALW, decision to separate bins. Patient returned bag with meds for patient with same last name and similar first name, multiple bags for the patient, tech instructed to double check first, last names and DOB on every bag.

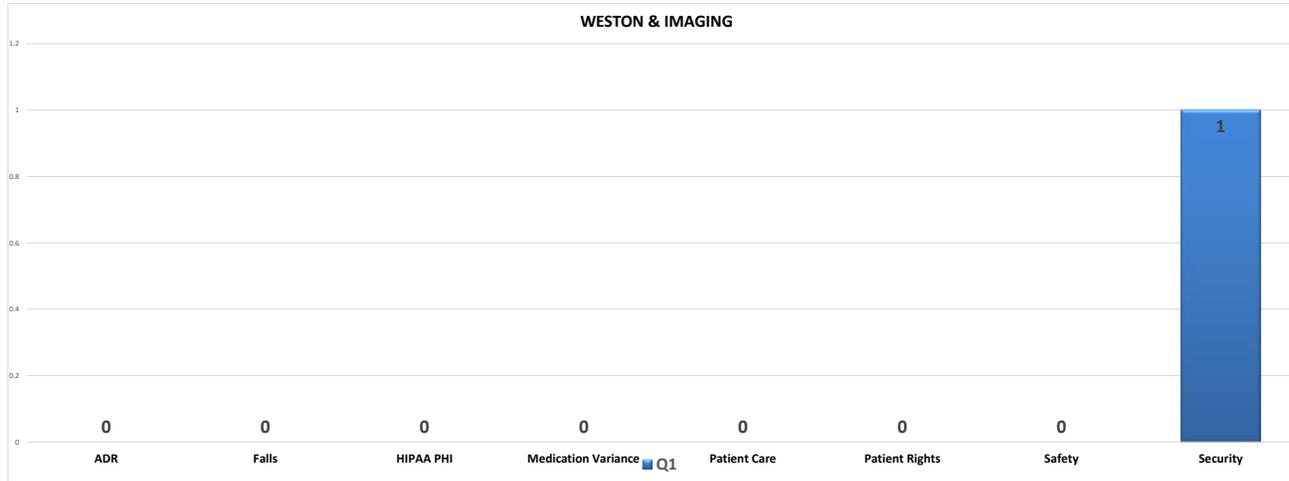
Nineteen patient care events. Eleven transfers to higher level of care due to medical conditions. Three patient disruptive behaviors addressed by staff. One AMA. Four BA, handled appropriately. Two patients transferred for further care. One patient evaluated by SW and did not require BA. Other patient became verbally abusive on the phone with provider and hung up, police was called and assessed patient at home.

Four safety events. One employee accidental needle stick with exposure protocol followed. Two false alarms. Site floated due to water heater bursting, addressed by facilities.

Eighteen security reports. One verbal threat of violence over the phone, reported to police and BOLO issued by security. Alarm panel box beeping referred to facilities. Security called to assist with aggressive patient who was escorted out of facility. One verbal abuse from patient reported, behavior addressed by clinic supervisor who assisted patient obtaining referral needed. Suggested another staff to assist patient next time and have security presence if necessary. Two patient aggressive behaviors. One against employee in parking area, employee instructed by security that event should have been reported to police when it happened. Panic button did not route to security during one event, reported to facilities who tests system on a monthly basis.

BROWARD HEALTH AMBULATORY SERVICES - RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

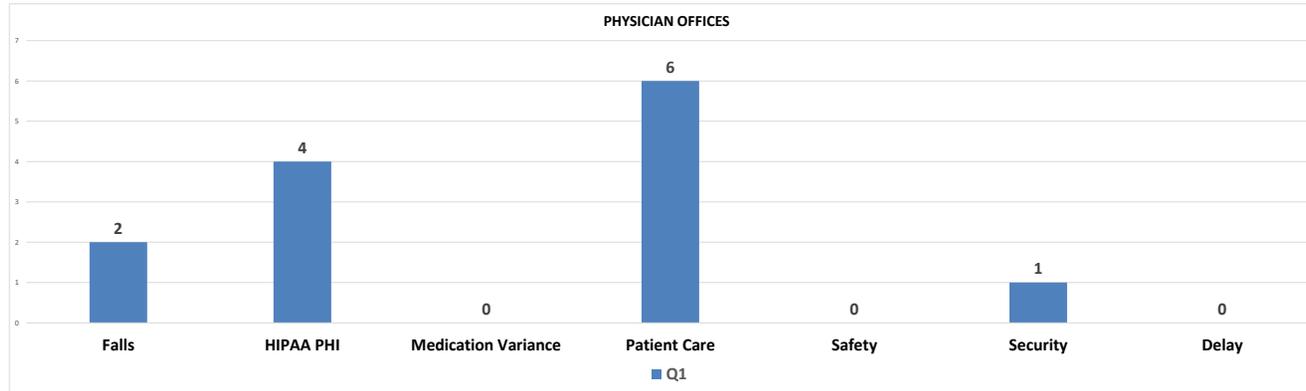
WESTON & IMAGING	Jan	Feb	Mar	1st Qtr.	Total CY22
ADR				0	0
Falls				0	0
HIPAA PHI				0	0
Medication Variance				0	0
Patient Care				0	0
Patient Rights				0	0
Safety				0	0
Security		1		1	1
<b>Totals</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>1</b>



Only one security report. Doors not automatically latching. Work order for facilities.

BROWARD HEALTH AMBULATORY SERVICES - RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

PHYSICIAN OFFICES	Jan	Feb	Mar	1st Qtr.	Total CY22
Falls		2		2	2
HIPAA PHI		2	2	4	4
Medication Variance				0	0
Patient Care	3	3		6	6
Safety				0	0
Security			1	1	1
Delay				0	0
<b>Totals</b>	<b>3</b>	<b>7</b>	<b>3</b>	<b>13</b>	<b>13</b>



Total of 13 occurrences reported.

Two falls. Patient fell while getting up on exam table, finger laceration. One employee fall after EVS cleaned the floor, occurred after office hours, employee health informed, EVS company reinforced use of wet floor signs when staff still in office.

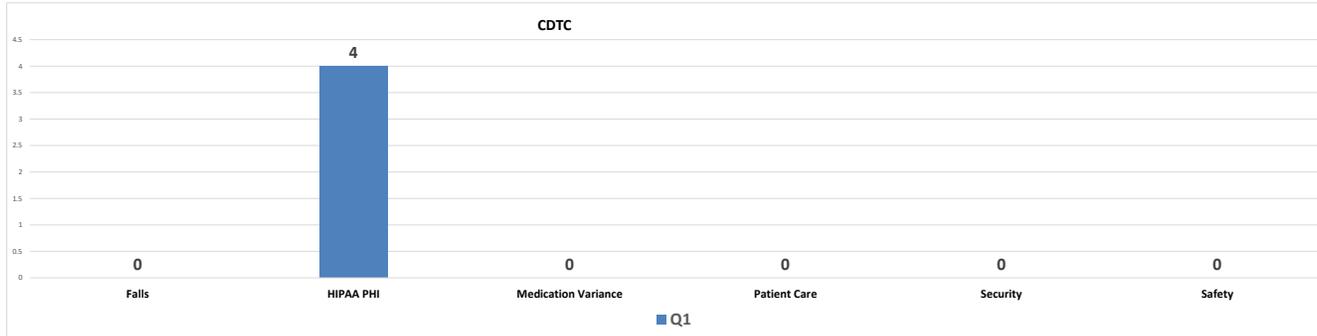
Four HIPAA events. Two encounters under the wrong chart resulting in incorrect billing, re-billed. One when charges and billing were entered under the wrong patient. CIOX released information that was not asked by associate. All employees went through a corrective action process and operational retraining.

Six patient care events. Two patient disruptive behaviors, one addressed by nurse manager and other by physician with positive outcomes. One patient non-compliance with mask wearing left without being seen, telephonic visit offered. One transfer to higher level of care due to medical condition. One employee activity injury, referred to employee health.

Security related to patient who was verbally aggressive towards staff over the phone, addressed by office supervisor.

BROWARD HEALTH AMBULATORY SERVICES - RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

CDTC	Jan	Feb	Mar	1st Qtr.	Total CY22
Falls				0	0
HIPAA PHI		3	1	4	4
Medication Variance				0	0
Patient Care				0	0
Security				0	0
Safety				0	0
<b>Totals</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>4</b>

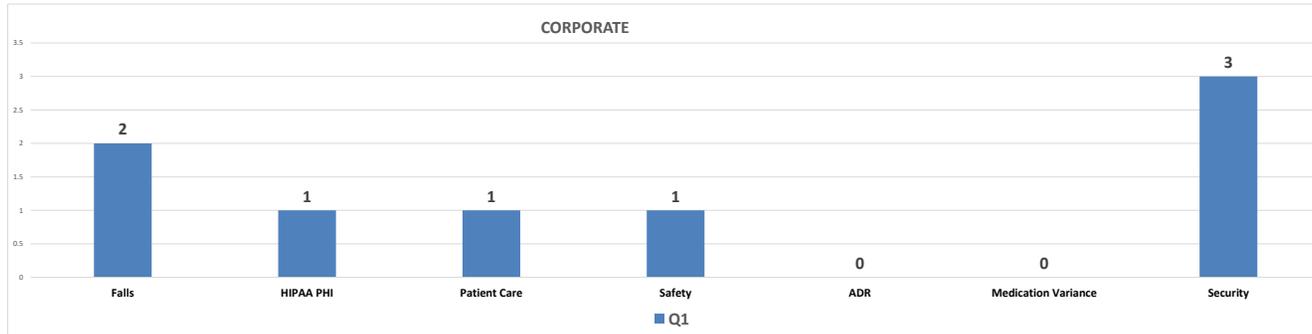


No occurrences reported for January.

Four HIPAA/PHI occurrences investigated by compliance. Two letters mailed to wrong family. Early Steps IFSP form emailed to wrong provider. Fax sent to wrong provider. Corrective action process with employees and training.

BROWARD HEALTH AMBULATORY SERVICES - RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

CORPORATE	Jan	Feb	Mar	1st Qtr.	Total CY22
Falls		1	1	2	2
HIPAA PHI			1	1	1
Patient Care			1	1	1
Safety	1			1	1
ADR				0	0
Medication Variance				0	0
Security	2		1	3	3
<b>Totals</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>8</b>	<b>8</b>



Total of 8 occurrences reported.

Two employee falls. No environmental causes.

HIPAA related to spreadsheet emailed unencrypted to a vendor but recalled successfully.

Patient care report related to miscommunication between employee and HR/employee health. Handled by HR/employee health.

Safety event related to nurse connect unable to conference cue with patients and dial 911 directly since switching to the AT&T Five9 phone system. A work around the process was found and currently the nurses can dial 911 from their Cisco Jabber instead of using their personal cellphone till Compliance and Contract departments finalize process.

Three security events. Door mechanism not functioning referred to facilities. Two MVAs not involving BH owned vehicles.